Cannot log into Computer after password change.

Instructions for updating the login password for your ASU computer after changing your password while off campus.

Step-by-step guide

1. Log into your computer with your **former password**
2. Connect to ASU campus using VPN software (Pulse, OpenVPN, etc) you will need to log into this software with your **new password**.
3. Lock the computer
   - MAC - Click Apple > Lock Screen
   - PC - Press Ctrl-Alt-Del > Lock
4. Log back into computer with your **new password**

Please contact the Technical Support Help Desk further if assistance is needed. 828.262.8324

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