Google Groups Articles

Overview

Groups is a role and permission-based email communication system. Groups administrators can select between four different configurations:

1. Email List (for regular communication with a defined list of users).
2. Web Forum (interactive, online web forums for sharing ideas about common interests or projects).
3. Q&A (a space for experts to respond to users' questions).
4. Collaborative Inbox (a communal inbox with message assignment functions. Perfect for assigning tasks to group members or managing constituents).

As of Summer 2017, Groups were leveraged as a replacement product to App State's former Listserv system.

Access

On the web, access Groups by navigating to https://groups.google.com/a/appstate.edu

Note: If you are logged into a personal Google account in the same browser, you may be redirected to the Groups page for that account. Please see this Help Document to add a second account to your browser session.

No mobile application for Groups exists.

Help

For general assistance, view Google's Groups Support Page.

- Changing Your Membership Settings
- Google Group Types at Appalachian State University
- How to Join the Google Tips Group
- How to request a Google Group
- Join an Appstate Google Group
- Manage a Google Group
- Read and Respond to a Google Group
- Stop Receiving Emails from a Google Group

Search Knowledge Base

Submit a Service Request