Cannot log into Computer after password change.
Instructions for updating the login password for your university-managed computer after changing your password while off campus.

App State computers do not get password updates when not connected to the campus network.

Step-by-step guide
1. Log into your computer with your former password.
2. Connect to App State using our Virtual Private Network (VPN) software (AnyConnect). You will need to log into this software with your new password.
3. Lock the computer
   - MAC - Click Apple > Lock Screen
   - PC - Press Ctrl-Alt-Del > Lock
4. Log back into your computer with your new password.

Please contact the ITS Help Desk further if assistance is needed at 828.262.8324.

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