Setting Gmail to be the Default Email Handler

Your Default Mail Handler is the email program that is launched when you click on an email link on a Web page or email message. You can make Google Chrome and Gmail your default mail handler using the following steps:

Step 1. Change the Default Email Program in Windows
1. From the Start menu, select the Settings Gear > Apps > and then Default Apps
2. Choose the Email icon and Select Google Chrome as the default Email App

Step 2. Change the MAILTO Protocol default
1. From the Start menu, select the Settings Gear > Apps > and then Default Apps
2. Scroll to the bottom of the list and select Choose default apps by protocol
3. From the list on the left identify the MAILTO protocol and set the default app to Google Chrome

Step 3. Allow the Site Handler in Google Chrome
1. Open the Google Chrome Browser on your computer.
2. Make sure you are signed into your App State Google account.
3. Click the three dots Chrome menu icon in the top right corner of your browser.
4. Click “Settings”.
5. Click the Settings sidebar three lines menu icon in the top left corner of your browser.
6. Click on “Privacy and security”.
7. Click on the “Site Settings” menu.
8. Scroll down and click on the “additional permissions” drop-down menu.
9. Click the “Protocol handlers” menu.
10. Make sure there is a blue dot for Sites can ask to handle protocols

Step 4. Set the Gmail Site to Handle the Email Protocol
1. Navigate to your App State Gmail using the Chrome browser.
2. On the top right of your address bar you will see the double diamond icon (see above image).
3. Click the double-diamond icon and Allow Gmail (mail.google.com) to open all email links and then click “Done”.
4. If the double-diamond icon is not available, then the Gmail site might already have the permission.
5. To check the permission go to the three dots > Settings > Privacy and Security > Site Settings > Additional Permissions > Protocol Handlers, mail.google.com will should be set for the default email protocol.
If you have any questions, feel free to submit a request at support.appstate.edu/help, or call the Help Desk at 828-262-6266.

**Related Articles**

- Allowing Less Secure Apps in Google Workspace
- E-Mail Attachment Limits
- E-Mail Disappears from Inbox After Sending a Reply
- Gmail
- Gmail Sending Limits
- How to Delegate (share) the Inbox of an App State Email Account
- How to Obtain Headers from Email
- How to request a Generic Appstate Email Account
- I am being redirected when I try to log into my gmail account.
- Migrate Outlook Local Contacts into Gmail
- Retirees
- Security and Google Apps
- Sender Policy Framework Record
- Sending Mail from a Different Address in Gmail
- Setting Gmail to be the Default Email Handler
- Setting up Gmail & Calendar on Android
- Setting up Google Apps in Apple Mail, Contacts & Calendars on Mac OS 10.11
- Setting up Mail Delegation in Gmail
- Should I Forward Email Outside Gmail
- View multiple @appstate Gmail Accounts in the Same Browser

**Search Knowledge Base**
Submit a Service Request