VPN with AnyConnect on iOS

The steps below will create a secure virtual private network (VPN) connection back to Appalachian State University's network.

Requirements:

- iOS Device (iPhone, iPad, iPod Touch)
- The AnyConnect App (available through Self Service)
- An Internet Connection

After installing the AnyConnect application on the iOS device:

1. Tap the AnyConnect App on your device.
2. Once open, navigate to the top left corner, select the sidebar icon, and click the Connections tab.
3. Select **Add VPN Connection**.
4. Enter “APPSTATE VPN” as the **Description** and “vpn.appstate.edu” as the **Server Address**.
5. If prompted, select **Allow** for the following popup. A new window will then be opened and ask for the device's passcode.
6. Once the VPN is enabled, navigate back to the sidebar and swipe the toggle next to **AnyConnect VPN** to enable it.

7. Enter your App State credentials to log in. **DO NOT** enter the @appstate.edu in the username field. Two-factor authentication is used. confirm your push notification from Duo Mobile.
Username:  jdoe10
Password:  password
8. Press Accept on the final popup.

Important Notes:

- DO NOT put the @appstate.edu in the username field.
- Also, if this is the first time you have EVER used the App State VPN system (on your mobile device or computer). You may need to change your password if you are unable to log in.
- After signing in, you are now tunneled into the App State network. You will now be able to access any internal services via your device as long as you are connected.
- Remember to log out after completing your work. You will be held responsible for any damages or service outages caused by you, your device, or your account while using this service.

App State, Information Technology Services, or Technology Support Services will not be held responsible for any damages or additional charges they may apply while using this service. Use this service and application at your own risk.

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