Welcome to the Information Technology Knowledge Base for Appalachian State University!

What is a Knowledge Base?

The knowledge base (KB) is a platform for easily creating, displaying, sharing, and managing web-based knowledge documents. It is designed to provide users within Appalachian State University with a central location for storing and maintaining knowledge. The knowledge base empowers end users to easily locate information for themselves online. It also allows IT Staff to create, categorize, and maintain that knowledge easily. The KB contains a wide variety of searchable information, including technical documents, directions, services, and software.

Most Common Questions

- How to Install Office 365
- How to Register a Computer on ASU's Network with an Ethernet(Wired) Connection.
- How to Register a Gaming System and/or Smart TV on Appalachian State University's Network
- How to Sync the Login Keychain Password on Mac After a Password Change
- How to Update my Appstate Password
- I can't see my grades in AsULearn.
- I cannot log into University Computers
- Navigating the Updated AsULearn
- What is uDesk? How do I use it?
- Wireless Connection Guide
YoMart FAQ
about 4 hours ago • updated by Ann Barbara Bajka
• view change

Request a Direct Payment
about 8 hours ago • updated by Ann Barbara Bajka
• view change

How do I link a Contract in the Direct Pay Form?
about 8 hours ago • updated by Ann Barbara Bajka
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How do I search for Contract Requests?
about 12 hours ago • updated by Ann Barbara Bajka
• view change

How do I add a shipping address in YoMart?
about 12 hours ago • updated by Ann Barbara Bajka
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