Most Common Questions

- EXTERNAL Email Tagging FAQ
- How to Clear Browser Cache and History
- How to Install Office 365
- How to Map a Drive/uStor folder (M:) for Windows 10
- How to Map a uStor Folder on macOS
- How to Reactivate Duo Mobile on a New Phone
- How to Register a Computer on ASU’s Network with an Ethernet(Wired) Connection.
- How to Register a Gaming System and/or Smart TV on Appalachian State University’s Network
- How to Set Default Apps in Windows 10
- How to Share the Inbox of a Generic Email Account to other Appstate Accounts.
- How to Sync the Login Keychain Password on Mac After a Password Change
- How to Update my Appstate Password
- I can't see my grades in AsULearn.
- I cannot log into University Computers
- Navigating AsULearn
- Retirees - Transferring Personal Gmail Data on Mac
- Retirees - Transferring Personal Gmail Data on Windows
- Wireless Connection Guide