How to Get Emergency Bypass Codes for DUO.

You can obtain ten Emergency Bypass codes that can be used to log into DUO when your other methods of authentication are not available.

You must have the duo app installed on your smart phone to do this and it is best to do this in advance since losing access to your smart phone is usually what precipitates the need of an emergency bypass code.

Step-by-step guide

1. Bring up the Duo Authentication window. Attempting to log into any ASU account will cause the Duo Authentication Window to display. If you are already logged into your ASU accounts, try using another browser or use the incognito window for chrome.

2. Click on "Enter a Passcode".

A text with 10 single use bypass codes will be sent to your phone in a text. Write these down and place in key locations (Office, home, wallet, purse) and delete the text message.

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For more information including resources for support please visit the DUO - 2-Factor Authentication Service Catalog Page.

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