

All line items have been rejected for an Amazon order?

Problem

After submitting a requisition for an Amazon order, I receive an email stating that all line items have been rejected.

Solution

For Amazon orders, there are two common reasons where all line items have been rejected

1. Go into the requisition from the email
2. Click on the PR Approvals tab
3. If the rejection is on the **Banner Budget Authorization**
 - a. follow the instructions [here](#)
4. If the rejection is on the **Vendor Specific Rules**
 - a. An **account code** was used that is not approved for Amazon purchases

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