

How to login to Adobe Creative Cloud

In order to access the Adobe Creative Cloud Apps, users must first login with their Appalachian State credentials. It's important to use Appalachian State's Single Sign-on solution.

i Note that students will use this same, single sign-on method, but only on public access lab computers that already has all of the apps installed. The one exception to using the enterprise option would be for a student who has a paid Adobe account using their Appstate email address. In that case, students would choose the personal ID option. Your on-screen graphics may vary slightly from what is below.

Step-by-step guide

1. Begin by opening the Adobe Creative Cloud App.
 - a. On a Windows computer, open the Adobe Creative Cloud app from your desktop or from the start menu in the lower left corner of the



screen.

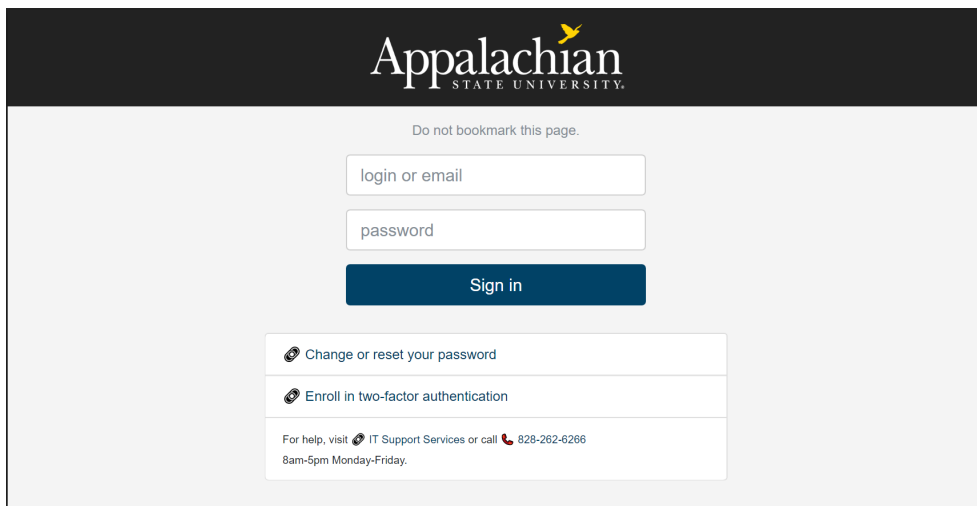
- b. On a Mac, click on the Adobe Creative Cloud app logo in the upper right corner of the screen or find the app in your applications folder.



2. Enter your AppState email address and then click the blue "Continue" button. Alternatively, selecting the "Continue with Google" option will also work.

The image is a screenshot of the Adobe Creative Cloud sign-in page. At the top, it says "Sign in" in a large, bold font. Below that, it says "New user? [Create an account](#)". There is a text input field labeled "Email address" with a blue underline. To the right of the input field is a blue button labeled "Continue". Below the input field, there is a horizontal line with the word "Or" centered above it. Underneath the line are three buttons: "Continue with Google" (with the Google logo), "Continue with Facebook" (with the Facebook logo), and "Continue with Apple" (with the Apple logo). At the bottom of the page, there is a small line of text: "Protected by reCAPTCHA and subject to the Google [Privacy Policy](#) and [Terms of Service](#)".

3. You will be redirected to the Appalachian State Single Sign-in window. Enter your AppState username and password.



Appalachian STATE UNIVERSITY

Do not bookmark this page.

login or email

password

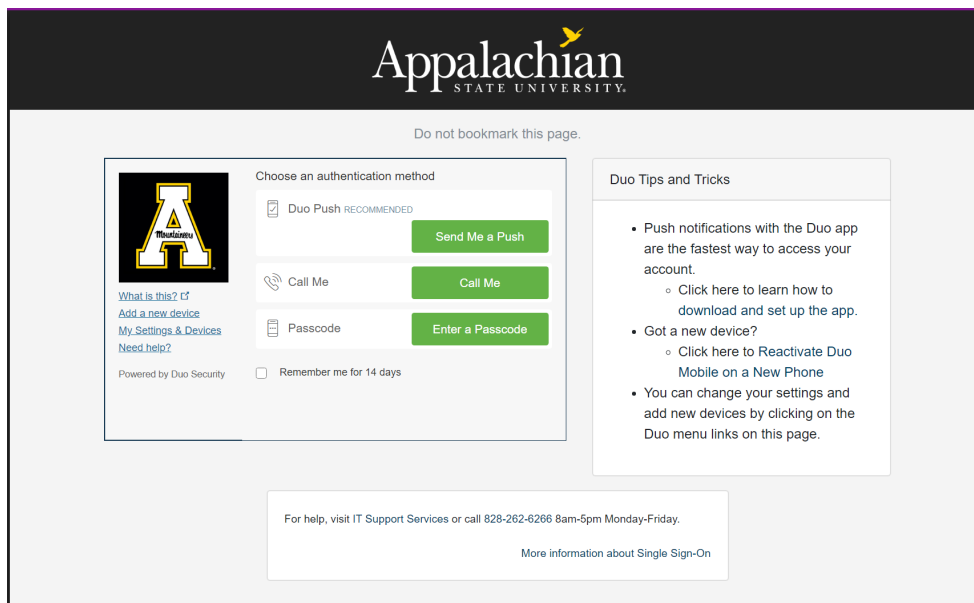
Sign in

Change or reset your password

Enroll in two-factor authentication

For help, visit IT Support Services or call 828-262-6266 8am-5pm Monday-Friday.


4. You will be redirected to the AppState DUO Mobile screen. Select your authentication method.





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Do not bookmark this page.

Choose an authentication method

 Duo Push **RECOMMENDED** [Send Me a Push](#)


 Call Me [Call Me](#)

 Passcode [Enter a Passcode](#)

Remember me for 14 days

Duo Tips and Tricks

- Push notifications with the Duo app are the fastest way to access your account.
 - [Click here to learn how to download and set up the app.](#)
- Got a new device?
 - [Click here to Reactivate Duo Mobile on a New Phone](#)
- You can change your settings and add new devices by clicking on the Duo menu links on this page.



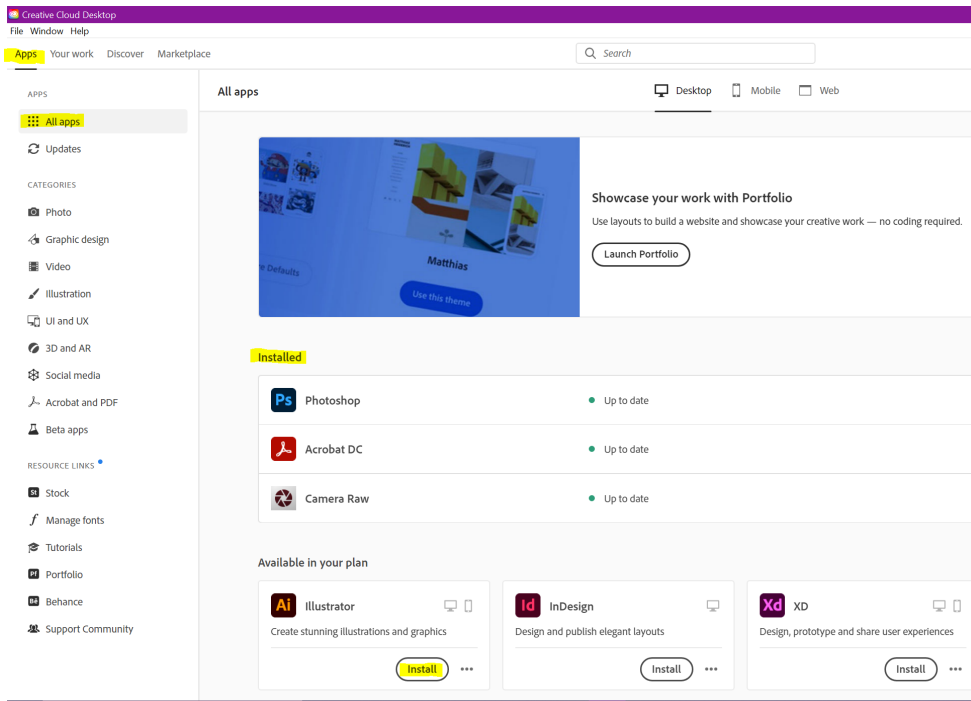
[What is this? ↗](#)
[Add a new device](#)
[My Settings & Devices](#)
[Need help?](#)

Powered by Duo Security

For help, visit IT Support Services or call 828-262-6266 8am-5pm Monday-Friday.

[More information about Single Sign-On](#)

5. For faculty and staff, once you're logged in, click on the Apps tab. You can install or open any application available in the suite. For students in a computer lab, the Apps tab will be blank with a message about not having rights to install the apps, but they are already installed and can be accessed from the Start menu on a PC or the Applications folder on a Mac.



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