

# Google Chat



## Overview

Google Chat is the G-Suite version of Hangouts, with many more features that make it easy for teams to communicate via chat messages. From direct messages to group conversations, Chat helps teams collaborate easily and efficiently. You can simply open a new tab in your browser and go to [chat.google.com](https://chat.google.com) in your browser or download the app (see below).

- Set up a **room** that includes everyone in your office or another group of people who you frequently work with
- Upload items from Drive or collaborate on [Docs](#), [Sheets](#), or [Slides](#)
- Click on the video icon to start a video call with [Google Meet](#)
- Search to look up room members, past conversations, and shared files.

## Access Options

1. While logged into your App State Google account, open a new tab and go to [chat.google.com](https://chat.google.com)  
*(Note: If you are logged into a personal **GSuite** account in the same browser, you may be redirected to the chat for that account instead of your App State account. Please see [this Help Document](#) to add a second account to your browser session.)*
2. Download the **Google Chat** client by going to <https://chat.google.com/download/> Once installed, open the App and sign in to use Hangout Chats as a stand-alone application.
3. On a mobile device, access **Google Chat** via Google's official **Google Chat** app, which is available for free in the **AppStore** (iOS devices) or **Play Store** (Android devices)

## Help

- For general assistance, please view Google's [Google Chat support page](#)
- For tailored assistance regarding Google **Google**, please contact the Help Desk at 828-262-6266

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