

# Pulse Secure VPN Client

Appalachian State has partnered with Pulse Secure to provide faculty and staff with a method of connecting to campus-specific resources from off-campus.

## Create a Secure Connection to the Campus Network

The **Pulse Secure VPN** (Virtual Private Network) is an application that, once installed on your home computer, creates an encrypted tunnel into Appalachian's secure network. This allows you to utilize Remote Desktop software to log into your work computer or use soft phone applications as though you were sitting at your desk.

**(Note: Pulse Secure is only available to faculty and staff.)**

To connect to our Pulse Secure VPN, follow these steps

- Download the **Pulse Secure** client for your operating system from the [NICS File Repository](#) (**Mobile Devices** will install the Pulse Secure app from the Play Store or App Store and configure with the below settings)
- When prompted to run or save the file, select **Run**
- Confirm all default configurations to complete installation
- When **Pulse Secure** opens, click the **Add Connection** icon
- Enter the following connection information
  - **Type:** Policy Secure (UAC) or Connect Secure (VPN)
  - **Name:** ASUVPN
  - **Sever URL:** [asuvpn.appstate.edu](https://asuvpn.appstate.edu)
- Click **Connect**
- Enter your ASU credentials (if enrolled in DUO **please accept the automatic push to your mobile device**, or if using a token to authenticate type your password followed by a comma followed by your passcode. **Example:** `yourpassword,passcode`)

When the connection is finalized a secure tunnel has been established back to the campus network and your computer will respond as if it were connected to the campus network. Access to secure websites should be available as long as the PULSE Secure software is open and connected. Note: If your connection fails, or if secure services are not working as intended, a full computer restart will usually resolve the issue.

## Connect to a Computer on Campus

**\*In the event that a specific computer is required to accomplish work and the computer cannot be removed from campus.**

Click [HERE](#) for instructions to connect to a desktop computer.

## Accessing the VoIP Phone System off-campus

Click [HERE](#) for instructions to set up Cisco Jabber to connect to the **VoIP Phone System**.

## Related Articles

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