

# MountaineerMail (Gmail)



All Faculty, Staff and Students use Google Apps for Education for email as well as calendaring, docs and drive.

## Overview

**Gmail** is Google's electronic webmail service, which AppState has rebranded as **Mountaineer Mail**. **Gmail** does not require the use of complicated email clients as messages are managed via Google's commercial email servers and can be checked in real-time on the web. Access to **Mountaineer Mail** is available to faculty, staff, current students, retirees, and alumni (for a 12-month period following separation from the university).

## Access

To access **Mountaineer Mail** on the web, navigate to [mail.google.com/a/appstate.edu](mailto:mail.google.com/a/appstate.edu).

- (Note: If you are logged into a personal **GSuite** account in the same browser, you may be redirected to the inbox for that account. Please see this [Help Document](#) to add a second account to your browser session.)

To access **Mountaineer Mail** from a mobile device, please download the **Gmail** app from the App Store (iOS devices) or the Play Store (Android devices)

- (Note: AppState recommends using the official Google **Gmail** app rather than third-party mail apps such as Apple Mail)

## Help

For tailored assistance with Gmail, contact the Help Desk at 828-262-6266 (Option 1)

For general assistance, please view Google's [Gmail Support Page](#)

## Articles

- [Allowing Less Secure Apps in MountaineerApps](#)
- [E-Mail Attachment Limits](#)
- [E-Mail Disappears from Inbox After Sending a Reply](#)
- [Gmail](#)
- [How to Delegate \(share\) the Inbox of an Appstate Email Account.](#)
- [How to Obtain Headers from Email](#)
- [How to request a Generic Appstate Email Account](#)
- [I am being redirected when I try to log into my gmail account.](#)
- [Migrate Outlook Local Contacts into MountaineerMail](#)
- [MountaineerMail Sending Limits](#)
- [Sender Policy Framework Record](#)
- [Sending Mail from a Different Address in MountaineerMail](#)
- [Setting Google Chrome to be the Default Mail Handler for MountaineerMail](#)
- [Setting up Mail Delegation in MountaineerMail](#)
- [Setting up MountaineerApps in Apple Mail, Contacts & Calendars on Mac OS 10.11](#)
- [Setting up MountaineerApps on iOS with the Google Connector](#)
- [Setting up MountaineerMail & Calendar on Android](#)
- [Should I Forward Email Outside MountaineerMail](#)
- [View multiple @appstate Gmail Accounts in the Same Browser](#)

For more information including resources for support, please visit the [Gmail Services Catalog Page](#).

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