

# Ivanti (formerly Pulse Secure) VPN Client

\***Pulse Secure is now part of Ivanti**, therefore the company is retiring [PulseSecure.net](https://pulsesecure.net) and the Pulse logo. The vast majority of the information on Pulse Secure can now be found on [ivanti.com](https://ivanti.com). This is the same product and same company, just a new name.

Appalachian State has partnered with Ivanti (formerly Pulse Secure) to provide faculty and staff with a method of connecting to campus-specific resources from off-campus.

## Create a Secure Connection to the Campus Network

The **Ivanti Secure Access VPN** (Virtual Private Network) is an application that, once installed on your home computer, creates an encrypted tunnel into Appalachian's secure network. This allows you to utilize Remote Desktop software to log into your work computer or use softphone applications as though you were sitting at your desk.

**(Note: Ivanti is only available to faculty and staff.)**

To connect to our VPN, follow these steps

- Download the **Ivanti Secure Access** client for your operating system from the [NICS File Repository](#) (**Mobile Devices** will install the Ivanti app from the Play Store or App Store and configure with the below settings)
- When prompted to run or save the file, select **Run**
- Confirm all default configurations to complete installation
- When **Ivanti** opens, click the **Add Connection** icon
- Enter the following connection information
  - **Type:** Policy Secure (UAC) or Connect Secure (VPN)
  - **Name:** ASUVPN
  - **Sever URL:** [asuvpn.appstate.edu](https://asuvpn.appstate.edu)
- Click **Connect**
- Enter your App State credentials
  - **You'll get an automatic push to your mobile device**
  - Or if using a token to authenticate type your password followed by a comma followed by your passcode. **Example: yourpassword, passcode**

When the connection is finalized a secure tunnel has been established back to the campus network and your computer will respond as if it were connected to the campus network. Access to secure websites should be available as long as the Ivanti Secure software is open and connected.

**Note:** If your connection fails, or if secure services are not working as intended, a full computer restart will usually resolve the issue.

## Connect to a Computer on Campus

\***In the event that a specific computer is required to accomplish work and the computer cannot be removed from campus.**

For instructions on connecting to a desktop computer, review [Remotely Connect to a Campus Computer](#).

## Accessing the VoIP Phone System off-campus

For instructions to set up Cisco Jabber to connect to the **VoIP Phone System**, review [Accessing your VoIP phone off-campus with Cisco Jabber](#).

## Related Articles

- [Connect to ASU network using Ivanti \(formerly Pulse Secure\)](#)

## Search Knowledge Base

## Submit a Service Request