Welcome to the Information Technology Knowledge Base for Appalachian State University!

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Most Common Questions

- Amazon FAQs
- EXTERNAL Email Tagging FAQ
- FAQ articles
- FileShare
- Google FAQs & Resources
- How to Clear Browser Cache and History
- How to Delegate (share) the Inbox of an App State Email Account.
- How to Install Office 365
- How to Map a Drive/uStor folder (M:) for Windows 10
- How to Map a uStor Folder on macOS
- How to Set Default Apps in Windows 10
- How to Sync the Login Keychain Password on Mac After a Password Change
- How to Update my Appstate Password
- I can't see my grades in AsULearn.
- I cannot log into University Computers
- Navigating AsULearn
- New Phone-How to Reactivate Duo Mobile
- Print Zone FAQs
- Register a Computer on App State's Network with an Ethernet (Wired) Connection
- Register a Gaming System and/or Smart TV on App State's Network
- Retirees - Transferring Personal Gmail Data
- Smart Classroom Tech FAQ
- VoIP Phone FAQs
- Wireless Connection Guide
- Wireless FAQ
- YoMart FAQs