MountaineerMail (Gmail)

Overview

Gmail is Google's email service, which App State has rebranded as Mountaineer Mail. Mountaineer mail is managed via Google's commercial email servers and can be checked in real-time on the web. Access to Mountaineer Mail is available to faculty, staff, current students, retirees, and alumni (for a 12-month period following separation from the university). Mountaineer Mail smart features include:

- Integration of Google Chat, Meet, Calendar, and other Google Workspace products
- The ability to create and manage spaces for ongoing and long-term conversations
- Utilization of writing and intelligent search suggestions

Access

To access Mountaineer Mail on the web, navigate to https://mail.google.com/a/appstate.edu. Note: If you are logged into a personal Google account in the same browser, you may be redirected to the inbox for that account. See this Help Document to add a second account to your browser session.

To access Mountaineer Mail from a mobile device, please download the Gmail app from the App Store (iOS devices) or the Play Store (Android devices). Note: App State recommends using the official Google Gmail app rather than third-party mail apps such as Apple Mail.

Help

For tailored assistance with Gmail, contact the Help Desk at 828-262-6266 (Option 1). For general assistance, please Google’s Support Page.

Articles

- Allowing Less Secure Apps in MountaineerApps
- E-Mail Attachment Limits
- E-Mail Disappears from Inbox After Sending a Reply
- Gmail
- How to Delegate (share) the Inbox of an App State Email Account.
- How to Obtain Headers from Email
- How to request a Generic Appstate Email Account
- I am being redirected when I try to log into my gmail account.
- Migrate Outlook Local Contacts into MountaineerMail
- MountaineerMail Sending Limits
- Retirees
- Security and Google Apps
- Sender Policy Framework Record
- Sending Mail from a Different Address in MountaineerMail
- Setting Google Chrome to be the Default Mail Handler for MountaineerMail
- Setting up Mail Delegation in MountaineerMail
- Setting up MountaineerApps in Apple Mail, Contacts & Calendars on Mac OS 10.11
- Setting up MountaineerMail & Calendar on Android
- Should I Forward Email Outside MountaineerMail
- View multiple @appstate Gmail Accounts in the Same Browser
For more information including resources for support, please visit the Gmail Services Catalog Page.

Search Knowledge Base

Submit a Service Request