Using Self Service on a Mac

This guide will show you how to use Jamf Self Service on your University-owned Mac to install apps or run utilities available from Appalachian State University. Self Service is installed on all University-owned Macs with an App State Build. If it is not already installed, please submit a service request.
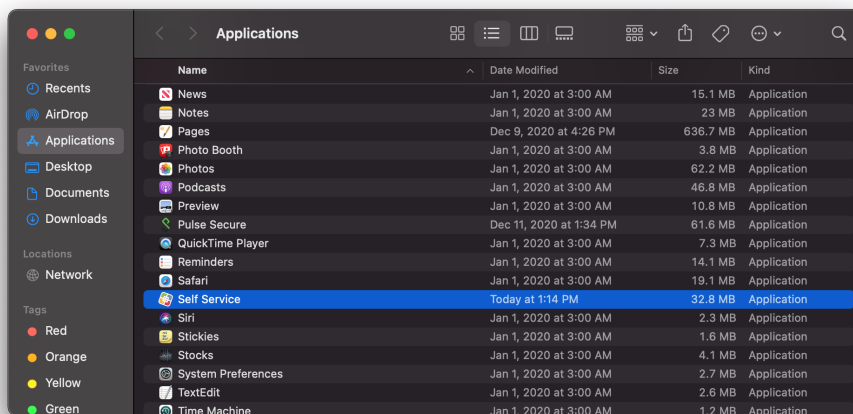
> (i) **Note:** Jamf Self Service and the apps available from Self Service are licensed to Appalachian State University and are for University-owned machines only. These Applications can not be installed on your home/personal machine at this time.
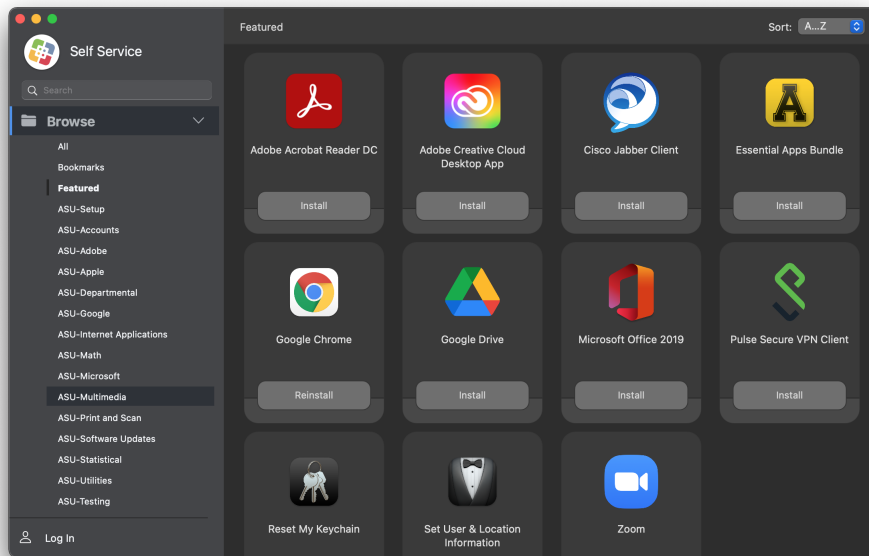
Step-by-step guide

1. Go to your **Applications** folder by clicking on your desktop background, and in the Menu Bar, select **Go** then **Applications**.
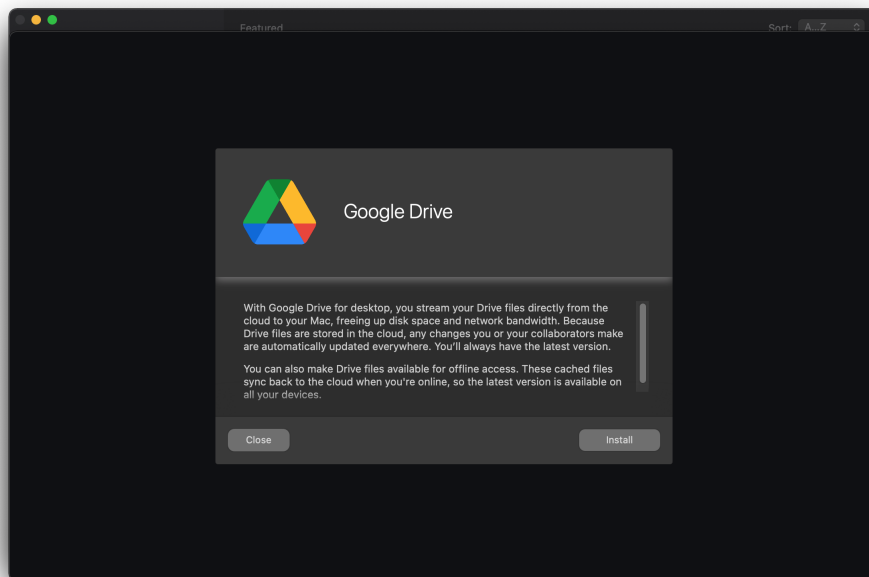

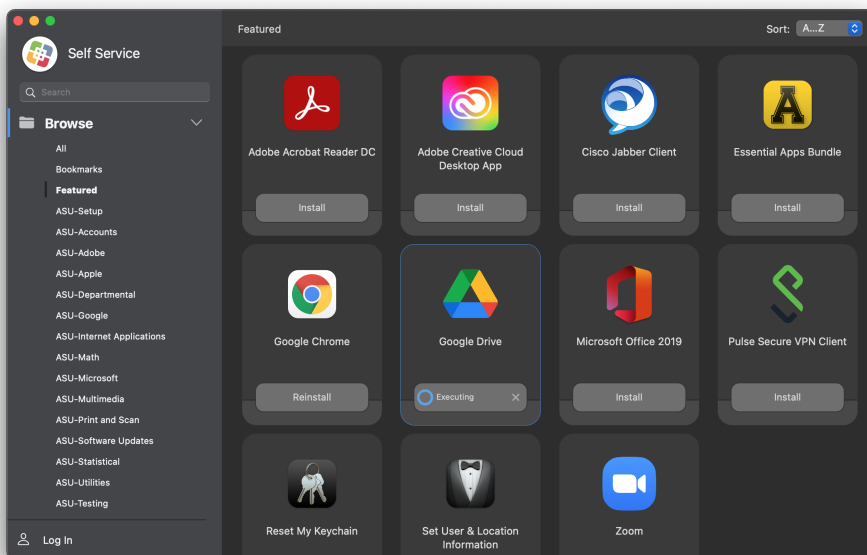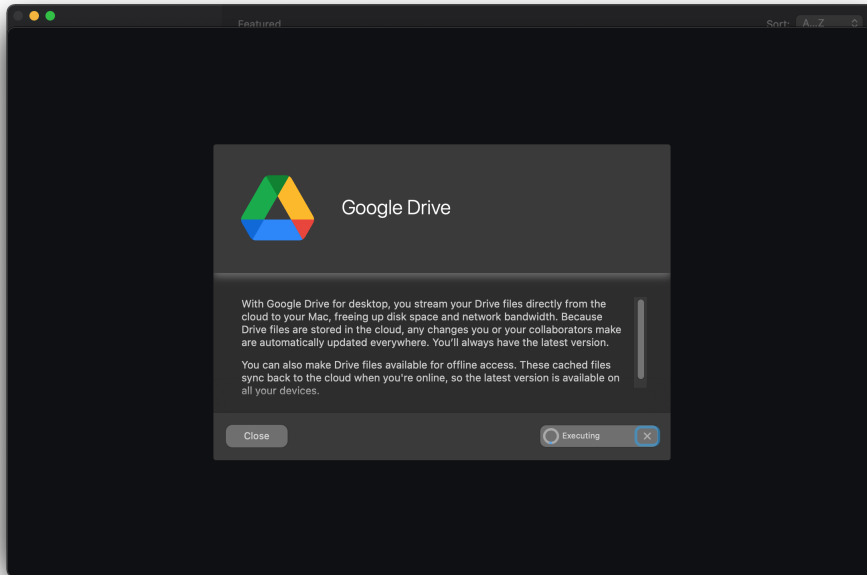2. Double-click **Self Service** to launch it.

3. You will be greeted with the **Featured** page that shows new or recommended apps. You can also find more apps by clicking on the **Categories** on the left. Some apps are only available once you login using your AppState credentials. To do this, click on **Log In** in the bottom left.
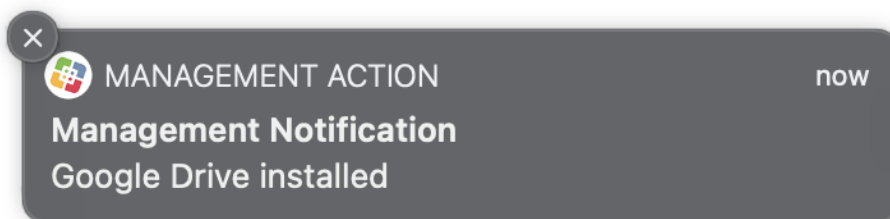

4. When you find an app that you would like to install, click on the icon to bring up more details about the app. If you're ready to install it, simply click **I nstall**.

5. Self-Service will show you the **install status** where the install button was previously.

6. Some installs will display a notification in the upper right corner with status information. For others, you may see no notification.

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