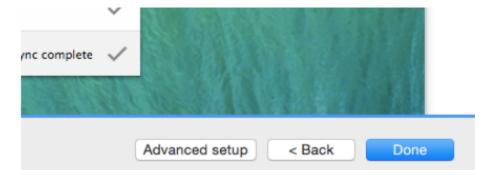
## Using the Google Drive App to Sync with Multiple Accounts

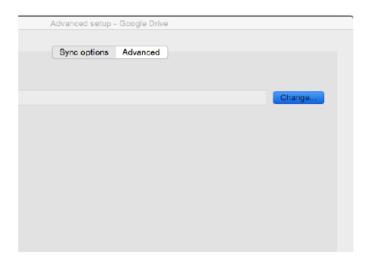


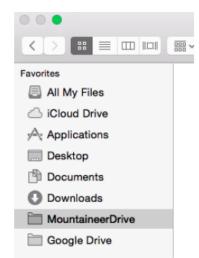
You may choose to use the Google Drive app to sync your Google Drive documents offline. Google Drive can only sync one Google account at a time. This guide is a workaround for accessing your Drive documents offline with multiple accounts (e.g. your App State Google account and a personal Google account).

- 1. Make sure you have installed the Google Drive for Desktop application and that it is open.
- 2. If you haven't already, sign in to the Google Drive app with your Google account. This will create a folder on your computer called Google Drive and begin syncing/downloading all the documents from your Google Drive on the web.
- 3. Once your Google Drive is synced, follow these steps to disconnect your account:
  - a. Click the Google Drive app icon, click the gear icon in the top right, and go to "Preferences".
  - b. In the Preferences window, click the gear icon again and select "disconnect account" beside your name.
  - c. Once you disconnect, your account will no longer sync any changes between your Google Drive.
- 4. Navigate to the Google Drive folder that was created on your computer:
  - a. On a Mac, this will be in Macintosh HD\Users\username\Google Drive
  - b. On a PC, this will be in My Computer\Users\username\Google Drive
- 5. Rename the Google Drive folder to "Mountaineer Drive".
- 6. Next, you will click on the Google Drive app and sign in with your personal Google account.
- Walk through the setup pages that appear. This will create another Google Drive folder. Wait for your Google Drive to finish syncing the documents in your personal account.
- Once again, disconnect your personal Google account (see step 3 for directions). At this point, you should have a "Mountaineer Drive" folder and a "Google Drive".
- 9. Sign back into the Google Drive app with your App State credentials.
- 10. Go through the setup windows again, however, when you get to the last page select "Advanced setup".



11. Click "Change..." and select your "Mountaineer Drive" folder.





You have now synced your Google Drive documents from both Google accounts to two separate folders on your computer. You can open and edit these documents offline.

Note: When you are back online, you can only sync to them one at a time.

If you have any questions, submit a support request at <u>support.appstate.edu</u>, or call the Help Desk at 828.262.-6266 Option 1.

## **Related Articles**

- Google Drive Articles
  Google Shared Drives (formerly Team Drives)
  Using the Google Drive App to Sync with Multiple Accounts

## **Search Knowledge Base**

**Submit a Service Request**