# Reset the Keychain using Self Service on macOS

In some cases, after you change your App State password your macOS Keychain can get out of sync. With this guide, you'll reset the keychain and resync your passwords.

(i) WARNING: Resetting the Keychain will remove any saved passwords you had previously saved in Keychain.

## Step-by-step guide

1. Open the Self Service Application.

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Favorites	Mission Control	
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-	Notes	
Applications	a Numbers	
🚍 Desktop	1 Pages	
Documents	🚇 Photo Booth	
Downloads	🐵 Photos	
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Locations	🚍 Preview	
🖂 Data	QuickTime Player	
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Tags	2 Safari	Application - 33.6 MB
Red	Self Service	Information
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2. In the search bar, search for Reset My Keychain, click Reset.

0	Note:
	You'll be prompted to restart your computer, so it's best to have all other applications closed.

Q Search	Adobe Acrobat Reader DC	Adobe Creative Cloud Desktop App	Cisco Jabber Client	Essential Apps Bundle
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All	Install	Install	Install	Install
Bookmarks				
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ASU-Setup				
ASU-Accounts				
ASU-Adobe				
ASU-Apple	Google Chrome	Google Drive	Microsoft Office 2019	Pulse Secure VPN Client
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ASU-Microsoft				
ASU-Multimedia				
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ASU-Statistical	Reset My Keychain	Set User & Location	Zoom	
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