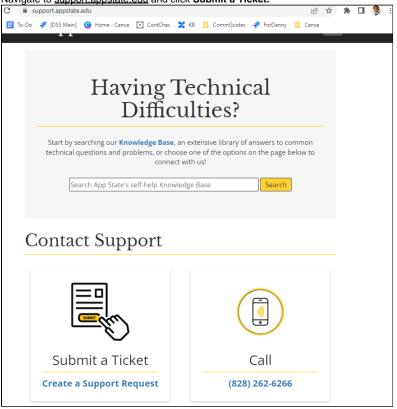
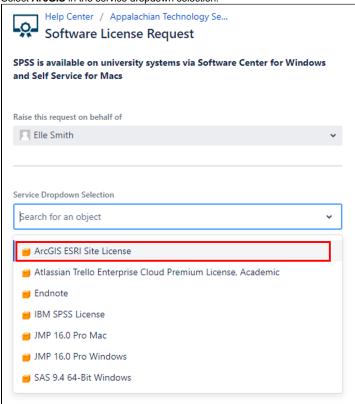
## **Obtain a license for ArcGIS**

1. Navigate to support.appstate.edu and click Submit a Ticket.



2. Click on Software and then Software License Request. What do you need help with? Q Search Search help Software License Request Common Requests Request a software license key for Appstate supported software Students Adobe Creative Cloud Request Student Affairs Request access to the Adobe Creative Cloud Software suite. Faculty/Staff Service or Software Request Software 1 ClassTech/Meeting Spaces Request Deployment of Apps from the App Store Request Mac, iPad, or iPhone apps for deployment on Campus Services University-managed devices. Bookstore IT Software and Service Acquisition Banner Request the acquisition of new software or cloud services IT Acquisitions & Projects Jira and Confluence IT Agents Network & Infrastructure

3. Select ArcGIS in the service dropdown selection.



4. After filling out the rest of the form, click Create to submit your requestion.

All ArcMap single-use license files expire on June 30th and will no longer be available as part of the ESRI academic license agreement. All users should take necessary steps to transition workflows and projects to ArcGIS Pro.

Once you get your license, save it to a secure location on your computer. Download and Install ArcGis Desktop.

Download Installer (Requires you to log into your appstate Gmail account):

- ArcGIS Desktop 10.8.2 (<u>link to installer</u>)
- ArcGIS Pro 3.1 (link to installer)
- ESRI City Engine 2023 (link to installer)

Close the application when it gets to the final step with licensing. Then find and double-click the orange license key you downloaded and run through the wizard. It will ask you a couple of survey questions. When finished, close and launch the program.

See this article for Full installation instructions.

## **Related Articles**

ArcGis Drone2Map

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