

# BeyondTrust

## Website

[beyondtrust.com/brand/bomgar](https://beyondtrust.com/brand/bomgar)

## Summary

Bomgar is a remote support solution that allows technology support professionals to access and control systems and devices remotely, including personal computers, some smartphones, and tablets.

## Who can use this software?

Faculty & Staff

## Who do I contact for problems or issues?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at [support.appstate.edu](https://support.appstate.edu).

*Internal Data (Requires Login)*

Status: Active

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