Enterprise Storage Services (NFS and SMB)

Summary

Enterprise Storage Services provides several storage solutions to meet the varying needs of the App State community. Storage options provided include block (LUN) and file (SMB and NFS). Multiple storage tiers are available with differing performance, redundancy, and availability options. Notification of scheduled maintenance for any backup system will be provided to the affected parties 7 days in advance.

Emergency maintenance will be announced as quickly as possible to impacted parties. Every effort will be made to provide 24/7 availability of services. However, services may be disrupted in the event of multiple system failures. Every effort will be made to restore services as quickly as possible in this event.

Who can use this service?

Faculty & Staff

How do I request this service?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at support.appstate.edu.

Who do I contact for problems or issues?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at support.appstate.edu.

Internal Data (Requires Login)

Status: Active

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