Jamf Pro Management Suite

Website

nc.jamfcloud.com

Summary

The Jamf Pro Casper Management Suite (formerly Casper Server) allows ITS to manage Mac OS X clients including inventory, imaging, patch management, software distribution, remote control, settings management, license management, and usage management. Jamf Pro also allows ITS to offer iOS & Mac device management (MDM). This includes a Self Service console for over-the-air (OTA) distribution of in-house and App Store apps, and integration with Apple's Volume Purchase Program (VPP), the Casper Suite allows ITS to easily manage iOS mobile devices including inventory, configuration, security management, and app Distribution.

Who can use this service?

IT Support Staff

How do I request this service?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at support.appstate.edu.

Who do I contact for problems or issues?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at support.appstate.edu.

Internal Data (Requires Login)

Status: Active

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