

Online Windows Computer labs

Website

<https://udesk.appstate.edu>

Summary

Online Windows Computer labs are provided through uDesk Virtual Desktops. It could be thought of as Your computer in the cloud and provides the standard campus Windows 10 desktop, including automatic access to uStor. [List of Software available in Online uDesk Virtual Desktop](#) (link only accessible with an appstate.edu account)

Additionally, uDesk will remember your personal settings (bookmarks, application customizations, etc...) between sessions. As added security, uDesk Virtual Desktops are refreshed automatically after you logoff. This means every time you access uDesk you will be getting a clean brand new desktop, but your personal settings are retained. uDesk Virtual Desktops can be used for multiple tasks including, but not limited to: general computer use, distance learning, faculty and staff training, and at-home or traveling access to your data and standard applications. uDesk supports access from all major client platforms including, Apple iPad, Android tablets, Mac, and PC computers. uDesk can be accessed at <https://udesk.appstate.edu>.

Scheduled maintenance to Online Windows Computer labs will be announced at least 7 days in advance of work being performed via campus Google groups. Emergency maintenance will be announced as quickly as possible via campus listservs. Every effort will be made to provide 24/7 availability of services. However, in the event of multiple system failures, services may be disrupted. In this event, every effort will be made to restore services as quickly as possible.

Who can use this service?

Faculty, Staff, and Students.

How do I request this service?

Enter a Support Request at <support.appstate.edu>.

Who do I contact for problems or issues?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at <support.appstate.edu>.

Internal Data (Requires Login)

Status: Active

04/08/2024 09:06:14