

# Parent Portal

## Website

[Banner Parent Portal Login](#)

## Summary

Parent Portal is App State's solution for FERPA-approved student information access for parent(s)/guardian(s). Students may grant selective access for parent(s) or guardian(s) to financial aid, academic records, student accounts, conduct, and housing information via Student Self-Service. Students can add parent email addresses that will receive electronic copies of billing statements. Students can also create a login pin for Parent Portal access. Parents can go to Parent Portal to view/pay a student's account, view their unofficial transcript, and view financial aid award history.

## Who can use this service?

Access to this Parent Portal is granted by the student in Self-Service.

## How do I request this service?

Students are the sole source of login pins for the Parent Portal.

## Who do I contact for problems or issues?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at [support.appstate.edu](https://support.appstate.edu).

*Internal Data (Requires Login)*

Status: Active

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