

Zoom Web Conferencing

Website

appstate.zoom.us

Summary

App State's web conferencing tool, Zoom, allows faculty, staff, and students to interact live via a web interface. Web conferencing allows anyone with a computer and Internet connection or a mobile device with the app installed to interact with two-way audio, video, chat, screen sharing, breakout rooms, recording, and more. Users can send invitations to any email address, so bringing in participants from outside App State is easy.

All faculty, staff, and students have Zoom Pro accounts and are able to use this product, both to host and to attend meetings and optionally record an unlimited number of online meetings with up to 300 participants.

For larger meetings (more than 300 participants), see the [Zoom License Reservations](#).

For Zoom Telehealth, see [Zoom Telehealth Web Conferencing](#).

Who can use this service?

All Appalachian State University faculty, staff, and students can use Zoom web conferencing.

How do I request this service or obtain a license?

For information about licensing costs to use [Zoom Webinar](#), please contact Tom Van Gilder.

Access Zoom through our custom landing page at appstate.zoom.us, via the [Zoom client](#), via the Zoom Mobile apps; or via the [Zoom activity in AsULearn](#) (for Teacher roles in AsULearn only).

Please note: On Saturday, November 04, 2023, Zoom's Support site will change from support.zoom.us to support.zoom.com

Who do I contact for problems or issues?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at support.appstate.edu.

Internal Data (Requires Login)

Status: Active

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