

Installing the Adobe Creative Cloud Suite

The following instructions will guide you through the installation of Adobe Creative Cloud on a PC or a MAC with a University Build.

PC Instructions

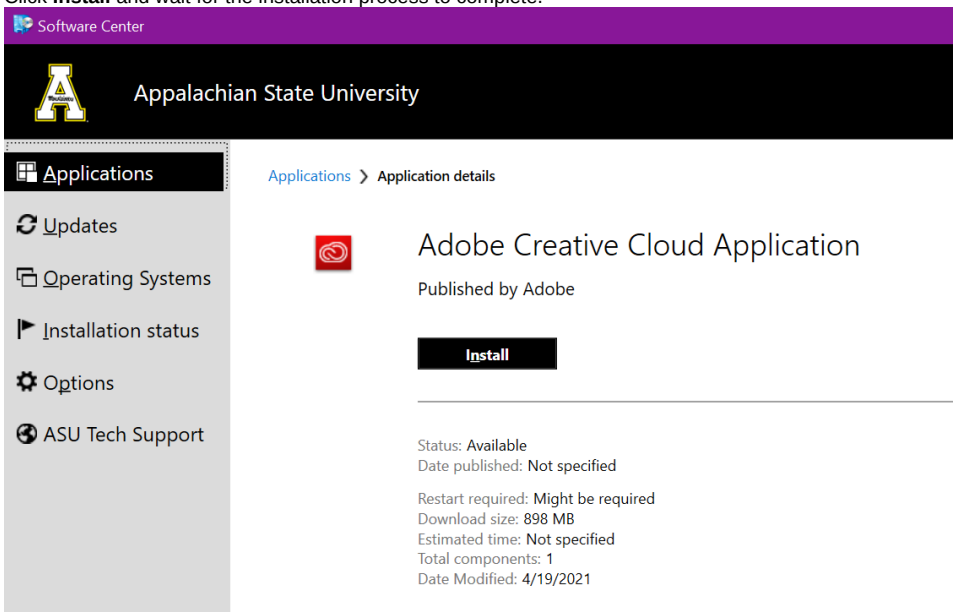
1. Open the **Software Center** application found on your desktop



2. Select **Adobe Creative Cloud App** from the software offerings (*Note: You may need to use the search box to search for **Adobe***).



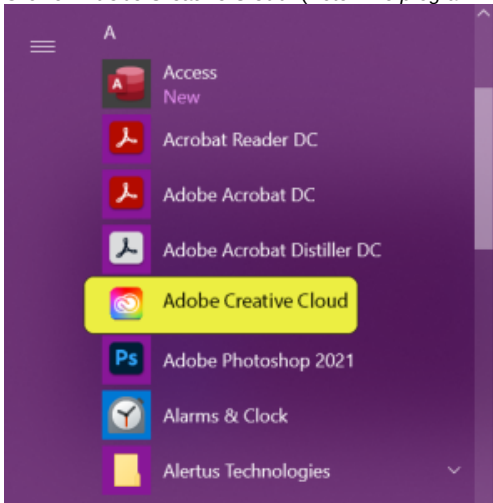
3. Click **Install** and wait for the installation process to complete.



4. Access the **Windows Start Menu** located in the lower-left corner of your desktop screen.



5. Click on **Adobe Creative Cloud**. (Note: The program may need to update. Please allow it to complete the update process)



6. You will be redirected to the Sign-in screen. Enter your App State email address in the **Email address** field and click on the blue "Continue" button.

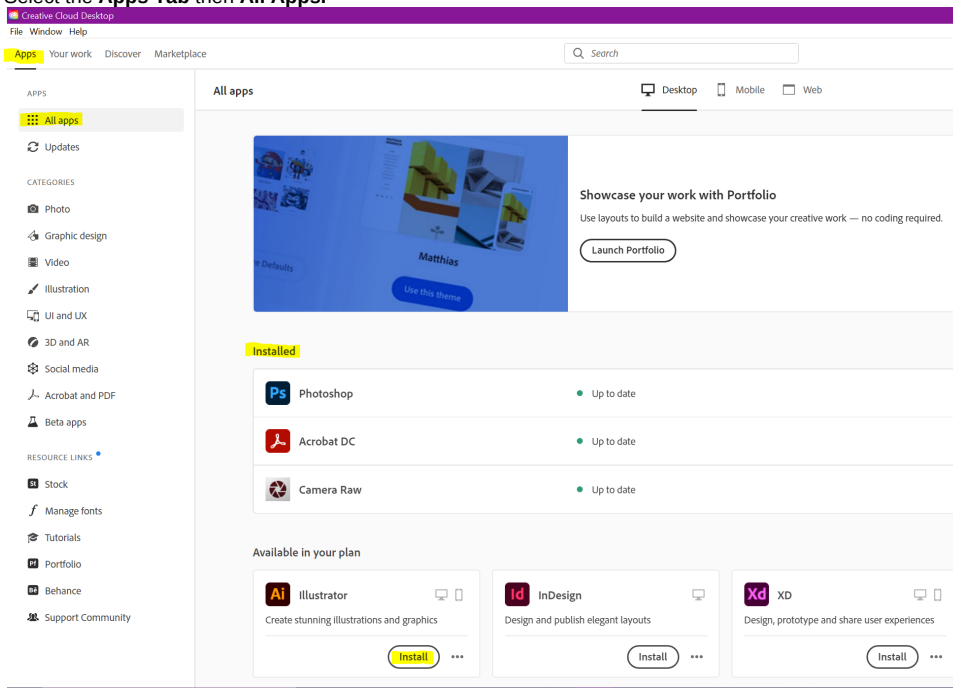
A screenshot of the App State Sign in screen. It features a 'Sign in' heading, a link for 'New user? Create an account', and an 'Email address' input field. Below the input field is a blue 'Continue' button. Further down, there are three social login options: 'Continue with Google', 'Continue with Facebook', and 'Continue with Apple'. At the bottom, there is a small disclaimer: 'Protected by reCAPTCHA and subject to the Google Privacy Policy and Terms of Service'.

7. You will be redirected to the **App State Single Sign-On** page. Log in with your App State username and password.

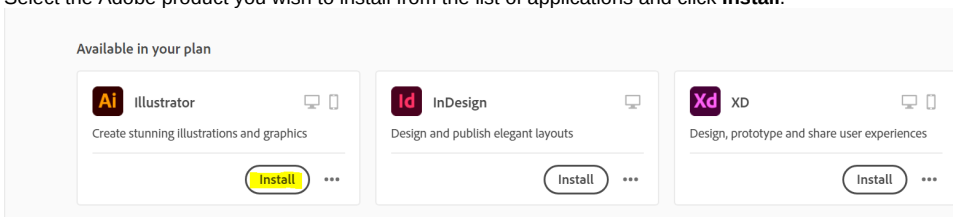
A screenshot of the App State Single Sign-On page. The header features the 'Appalachian STATE UNIVERSITY' logo. Below the header, there is a message 'Do not bookmark this page.' followed by two input fields labeled 'login or email' and 'password'. A blue 'Sign in' button is positioned below these fields. At the bottom, there are two links: 'Change or reset your password' and 'Enroll in two-factor authentication'. A footer section provides contact information: 'For help, visit IT Support Services or call 828-262-6266 8am-5pm Monday-Friday.'

8. You will be redirected to the Duo Mobile authentication screen. Select your method of authentication.

9. Select the **Apps Tab** then **All Apps**.



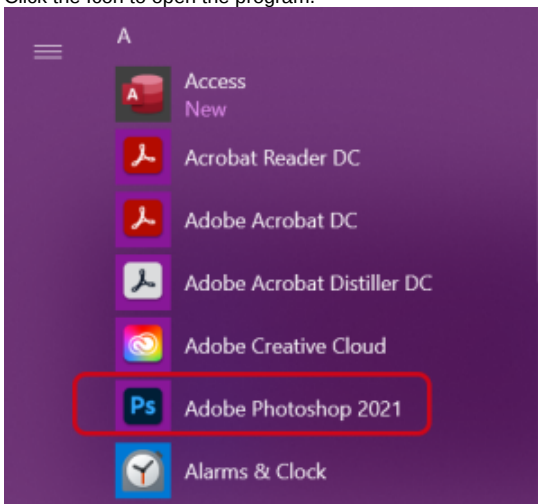
10. Select the Adobe product you wish to install from the list of applications and click **Install**.



11. When the installation is complete, access the **Start Menu** and locate the icon for the newly installed application.



12. Click the Icon to open the program.



MAC Instructions

1. Open the **Self Service** application found on your **Dock**.

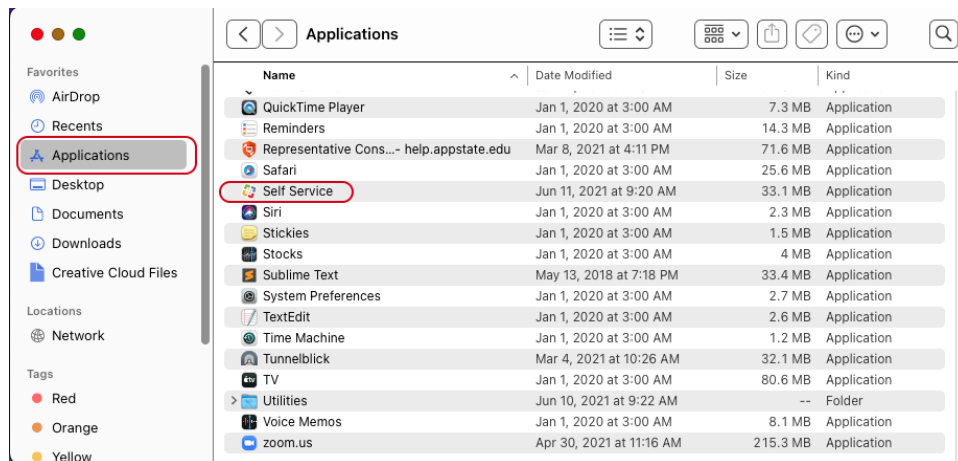


If **Self Service** icon is not in the dock:

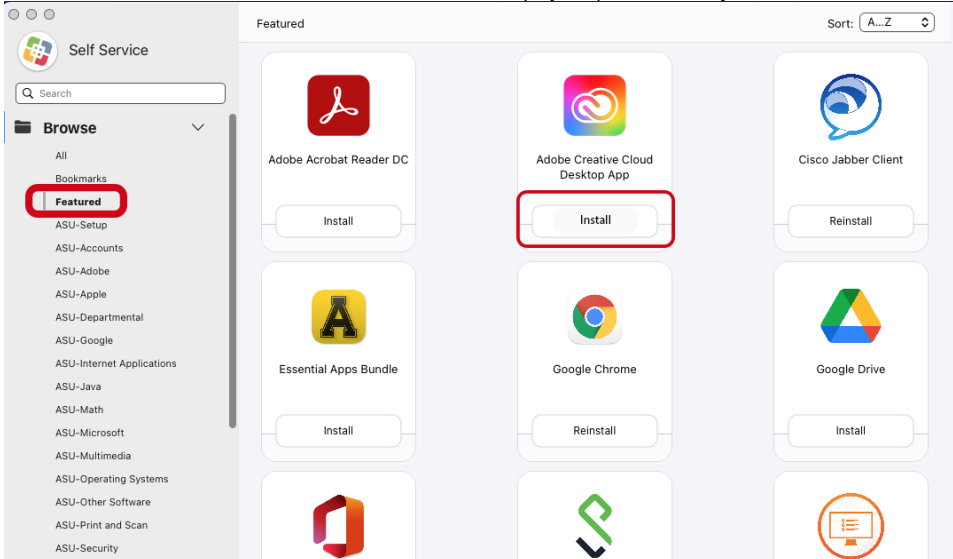
- a. you can search for it by using **Finder**.



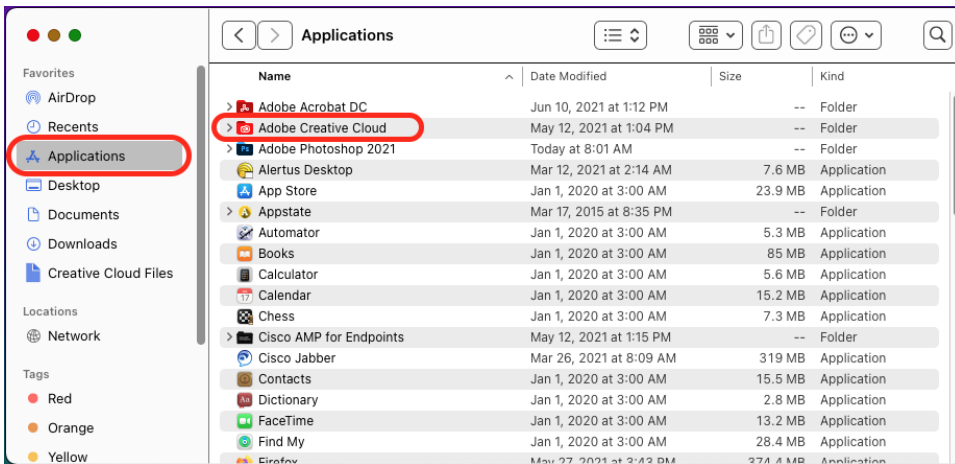
- b. Once **Finder** is open, select **Applications** from the Left Side Navigation. Locate **Self Service** in the list and open it.



2. From within the **Self Service** App, select **Featured**, from the left sidebar navigation. Select **Adobe Creative Cloud Desktop App** from the software list and click **Install** then wait until **Finished** is displayed. (Note: You may need to use the search box to search for **Adobe**)



3. Access the **Applications Folder** and find the entry for **Adobe Creative Cloud**. Click on the icon (Note: The program may need to update. Please allow it to complete the update process)



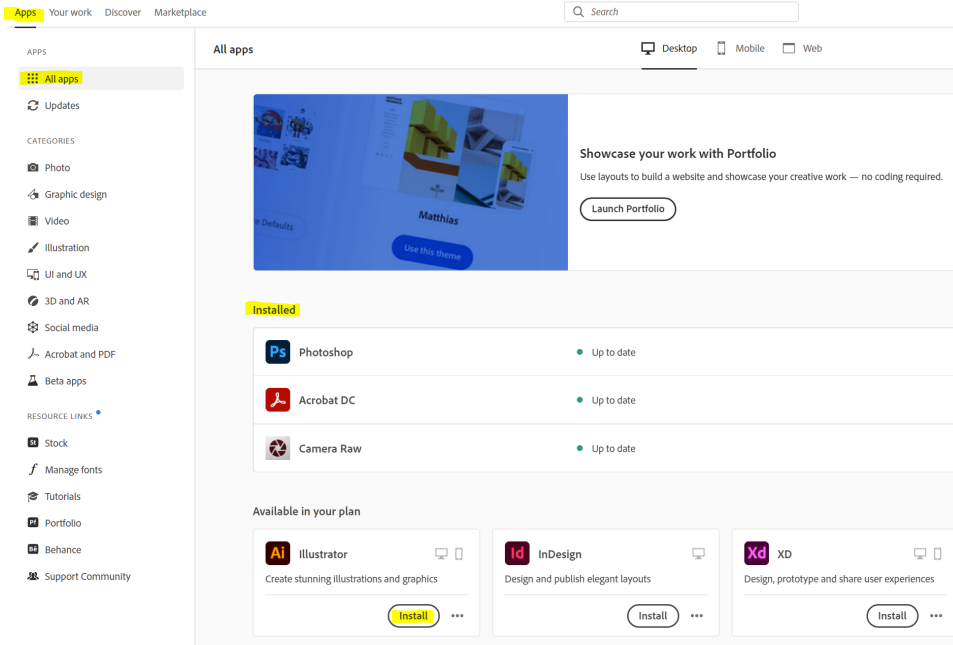
- You will be redirected to the Sign-in screen. Enter your App State email address in the **Email address** field and click on the blue "Continue" button.

The screenshot shows the App State Sign-in screen. It includes a 'Sign in' header, a link for 'New user? Create an account', an 'Email address' input field, a 'Continue' button, and social login options for Google, Facebook, and Apple. At the bottom, there is a note about reCAPTCHA and links to the Google Privacy Policy and Terms of Service.

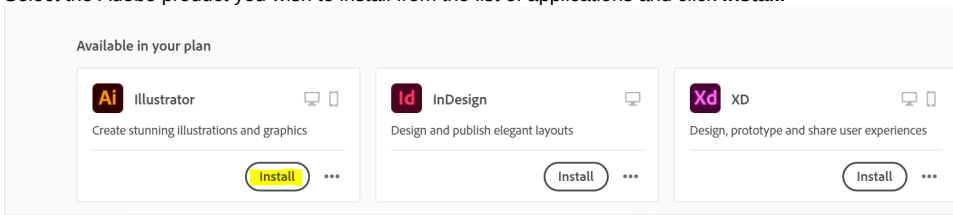
- You will be redirected to the **App State Single Sign-On** page. Log in with your App State username and password and authenticate on the Duo Mobile authentication screen.

The screenshot shows the App State Single Sign-On page. It features the Appalachian State University logo, a 'Do not bookmark this page.' warning, login fields for 'login or email' and 'password', a 'Sign in' button, and links for password reset and two-factor authentication enrollment. At the bottom, there is a note about IT Support Services and a phone number.

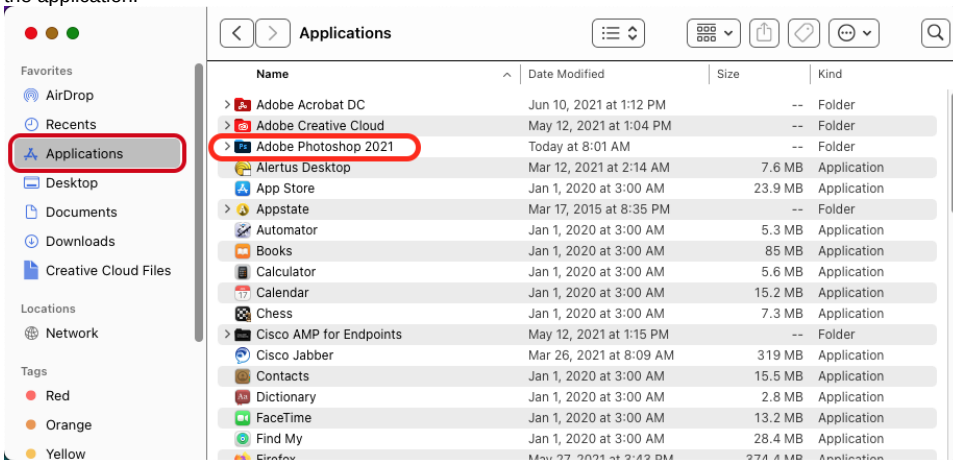
6. Once Adobe Creative Cloud is open, select the **Apps Tab**, then **All Apps** to display the list of available software.



7. Select the Adobe product you wish to install from the list of applications and click **Install**.



8. When the installation is complete, access the **Applications Folder** and find the entry for the newly installed application. Click on the icon to start the application.



Related Articles

- [Installing the Adobe Creative Cloud Suite](#)
- [Adobe Creative Cloud on a personally-owned computer](#)
- [How to Resize an Image](#)
- [Creating Fillable PDFs](#)
- [Adobe Creative Cloud Articles](#)
- [How to login to Adobe Creative Cloud](#)

[Search Knowledge Base](#)

[Submit a Service Request](#)

We value your feedback! Click [HERE](#) to suggest updates to an existing article, request a new article, or submit an idea.