


Alumni Account Information

The standard for former student email accounts has been updated to the following:

 A student's Google account is valid as long as the student is enrolled. Access to the account will be extended as a courtesy to the student **for 1 year after the last attended semester**. If a student becomes employed by the university the email account will terminate on the last day of university employment forfeiting the 1 year grace period.

Microsoft and Adobe Cloud Services are **disabled** on the **last day of the academic term** for graduating/former students.

Please make sure all data is offboarded before the end of the term.

The following accounts are scheduled to be deleted on Wednesday, April 3, 2024

- Students who graduated or last attended in the **Spring, Summer, or Fall of 2021**
- Students who graduated or last attended in **the Spring, Summer, or Fall of 2022**

If your App State Google account falls into this category, you must retrieve any emails, drive files, or calendar appointments before **April 3, 2024**, or they will be purged.

The University **assumes no responsibility** for backing up personal material or personal information stored on University Information Technology and **shall have no obligation** to produce any such personal material or information at any point during or after an individual's period of employment, enrollment, or other affiliation.

Please take action before the deadline to prevent data loss.

Note: You will need your App State Google account username and password to complete these steps. If you do not know your App State username and/or password, use the following links to recover them:

- [Recover your App State Username](#)
- [Recover your App State Password](#)

Follow the steps below to prepare for this deletion and to retrieve your account data.

- Go to bannerweb.appstate.edu to provide/update your alternate email address on file with the university by selecting the **"personal information"** tab then **"view/update your personal email address"**. Enter an email address and click submit.
- This email address will allow the university to maintain communication with Alumni in the future.

Retrieve your Drive files, emails, and other Google data from your Google Apps account **before October 18, 2022**.

- Use this guide, [Transfer or Download Content from your App State Google Account](#), to transfer your Google Apps account data directly to a personal Google account or use Google Takeout to download your Google Apps account data to your personal device.
- **Your data will no longer be accessible after October 18, 2022. Please allow several days to complete this process.**
- Please consider setting your vacation message in your App State account now to notify your contacts that your email address will change. You may also consider sending a message to all contacts to notify them of this change.

Consider all other accounts/applications your App State email may be associated with.

- These may include Social Media Outlets, Pinterest, Phone Applications, Xbox Live, Android Phones, Apple IDs, Amazon, and many others.
- Use this help guide to manage third-party applications that may be linked to your Google account: [How to Check for Associated Google Services](#).
- See this Google help article for more information on [managing third-party accounts](#).
- [Create an account](#)
Goldbook is an alumni benefit that provides access to search tools, class notes, and much more.
- [Download the official alumni app, App State Connect](#)
You'll find nationwide alumni discounts, information about alumni events, an easy-to-use alumni directory, and even your own personalized digital alumni ID card.
- [Follow the Alumni Association on social media](#)
From Instagram to LinkedIn, keep up with alumni news and events.

As an alumnus, you also have [access to Career Services](#), including [Handshake](#). Take advantage of this opportunity to view job postings, participate in career events, and more.

Need Help?

For questions or concerns related to Alumni interactions, contact the Alumni Association at (828)262-2038, alumni@appstate.edu, or visit alumni.appstate.edu.

Contact the IT Help Desk by phone at 828-262-6266, email support@appstate.edu, or [submit a support ticket](#) for all other questions or concerns regarding self-service, account access, or data retrieval.