

# General Self-Service

## Website

[bannerweb.appstate.edu](https://bannerweb.appstate.edu)

## Summary

General Self-Service provides faculty, staff, and students with the ability to:

- view/update addresses, telephone numbers, emergency contacts, personal email, race, and ethnicity
- find name change information
- display their Banner ID
- opt-in to App State Post Office box
- register/update numbers for App State ALERT
- allow proxy access

## Who can use this service?

Faculty, staff and students

## How do I request this service?

Service is assigned automatically, no action is required.

## Who do I contact for problems or issues?

Call the Help Desk at 828-262-6266, Monday through Friday, 8 a.m. to 5 p.m., or enter a support request at [support.appstate.edu](https://support.appstate.edu).

*Internal Data (Requires Login)*

Status: Active

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