

Gmail Articles



Overview

Gmail is Google's email service. **Gmail** is managed via Google's commercial email servers and can be checked in real-time on the web. Access to **Gmail** is available to current faculty, staff, students, and retirees with emeritus status. Alumni keep their Google access for a 12-month period following separation from the university. **Gmail** smart features include:

- Integration of Google Chat, Meet, Calendar, and other Google Workspace products
- The ability to create and manage spaces for ongoing and long-term conversations
- Utilization of writing and intelligent search suggestions

Access

To access **Gmail** on the web, navigate to [gmail.appstate.edu](mailto:appstate.edu).

Note: If you are logged into a personal **Google** account in the same browser, you may be redirected to the inbox for that account. See this [Help Document](#) to add a second account to your browser session.

To access **Gmail** from a mobile device, download the **Gmail** app from the App Store (iOS devices) or the Play Store (Android devices).

Note: App State recommends using the official Google **Gmail** app rather than third-party mail apps such as Apple Mail.

Help

For tailored assistance with Gmail, contact the Help Desk at 828-262-6266 (Option 1).

For general assistance, visit Google's [Gmail Support Page](#).

Articles

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For more information including resources for support, please visit the [Gmail Services Catalog Page](#).

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