MountaineerMail (Gmail)



Overview

Gmail is Google's email service, which App State has rebranded as **Mountaineer Mail**. **Mountaineer mail** is managed via Google's commercial email servers and can be checked in real-time on the web. Access to **Mountaineer Mail** is available to current faculty, staff, students, and retirees with emeritus status. Alumni keep their Google access for a 12-month period following separation from the university. **Mountaineer Mail** smart features include:

- Integration of Google Chat, Meet, Calendar, and other Google Workspace products
- The ability to create and manage spaces for ongoing and long-term conversations
- Utilization of writing and intelligent search suggestions

Access

To access **Mountaineer Mail** on the web, navigate to https://mail.google.com/a/appstate.edu.
Note: If you are logged into a personal **Google** account in the same browser, you may be redirected to the inbox for that account. See this Help Document t o add a second account to your browser session.
To access **Mountaineer Mail** from a mobile device, please download the **Gmail** app from the App Store (iOS devices) or the Play Store (Android devices).
Note: App State recommends using the official Google **Gmail** app rather than third-party mail apps such as Apple Mail.

Help

For tailored assistance with Gmail, contact the Help Desk at 828-262-6266 (Option 1).
For general assistance, please Google's Support Page.

Articles

- Allowing Less Secure Apps in MountaineerApps
- E-Mail Attachment Limits
- E-Mail Disappears from Inbox After Sending a Reply
- Gmail
- How to Delegate (share) the Inbox of an App State Email Account.
- How to Obtain Headers from Email
- How to request a Generic Appstate Email Account
- I am being redirected when I try to log into my gmail account.
- Migrate Outlook Local Contacts into MountaineerMail
- MountaineerMail Sending Limits
- Retirees
- Security and Google Apps
- Sender Policy Framework Record
- Sending Mail from a Different Address in MountaineerMail
- Setting Gmail to be the Default Email Handler
- Setting up Mail Delegation in MountaineerMail
- Setting up MountaineerApps in Apple Mail, Contacts & Calendars on Mac OS 10.11
- Setting up MountaineerMail & Calendar on Android
- Should I Forward Email Outside MountaineerMail
- View multiple @appstate Gmail Accounts in the Same Browser

For more information including resources for support, please visit the Gmail Services Catalog Page.

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