Remotely Connect to a Campus Computer from macOS into Windows OS

Instructions for connecting to a campus computer from an off-campus location when the computer on campus has a Windows operating system and the computer off campus has a MAC operating system.

Note:

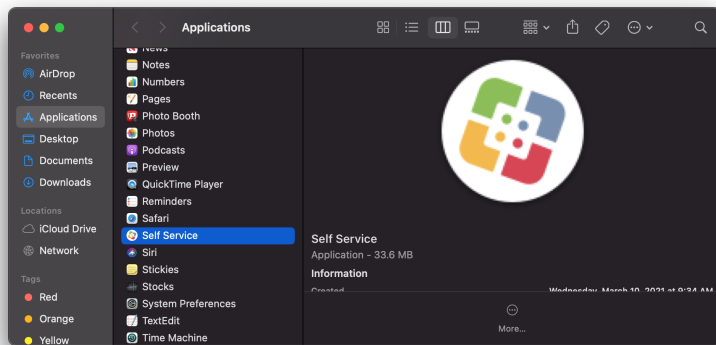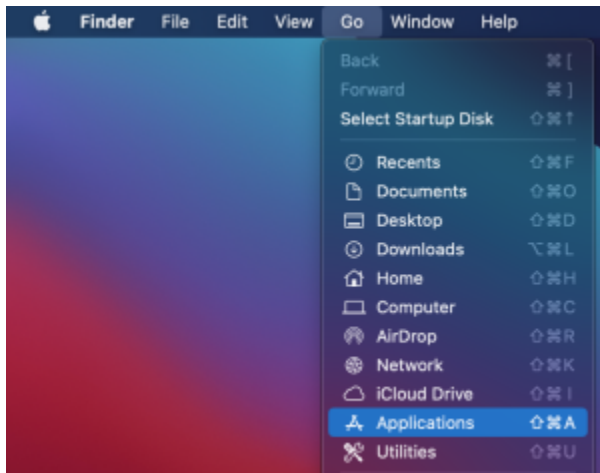You must be connected with **AnyConnect** to make this connection.

Configure a Windows campus computer to accept incoming connections:

Your browser does not support the HTML5 video element
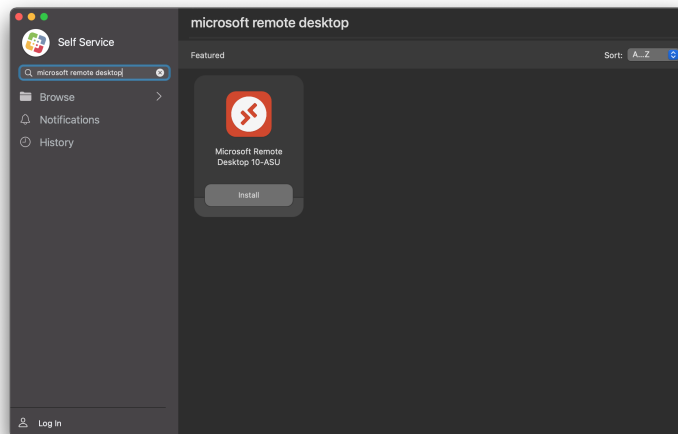
- Right click the Admin By Request icon in the Systems Tray and select **Tools** > **System properties**.
    - Enter "Remote desktop" in the user account control pop up box.
- Navigate to the **Remote** tab
- Select the **Allow remote connections to this computer** check box, then select the **Select users...** button
- Click **add**, then enter the username of the individual who needs to connect to the computer, then select **check names**
- Click **OK**
    - Make sure the username displays in the remote desktop users box
- Click **OK**
- Click **Apply**, then **OK**
- Retrieve the computer's IP address
    - Click the **Start** button
    - Type **CMD** and press **Enter**
    - In the command prompt that appears, type **ipconfig**
    - Look for the **IPv4 Address** entry and write down the IP address
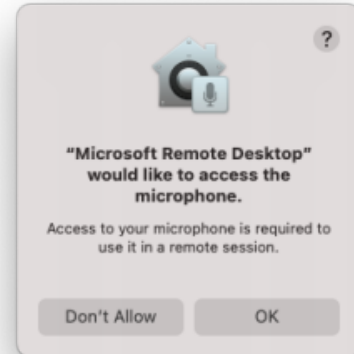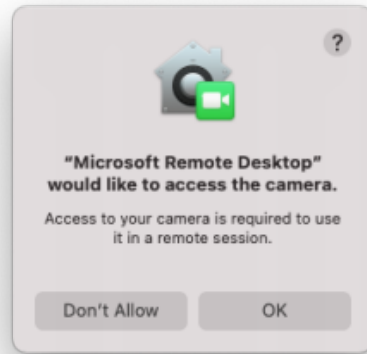
To connect to a campus computer from off-campus

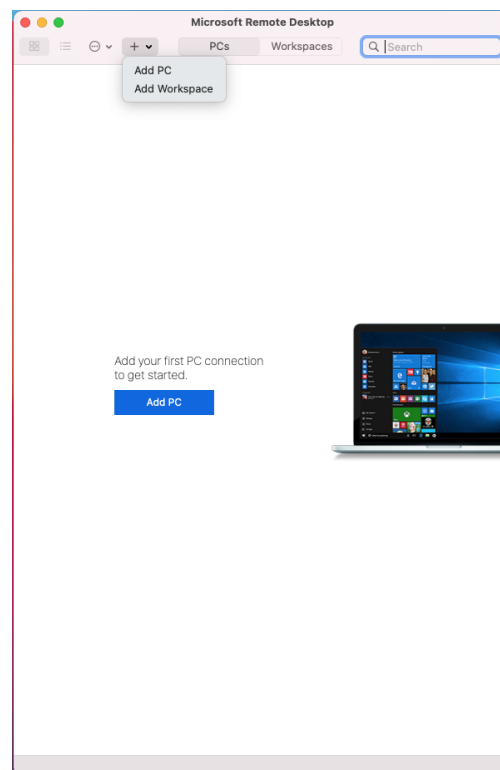- In the menu Bar, click on **Go**, then **Applications** to open Self Service.

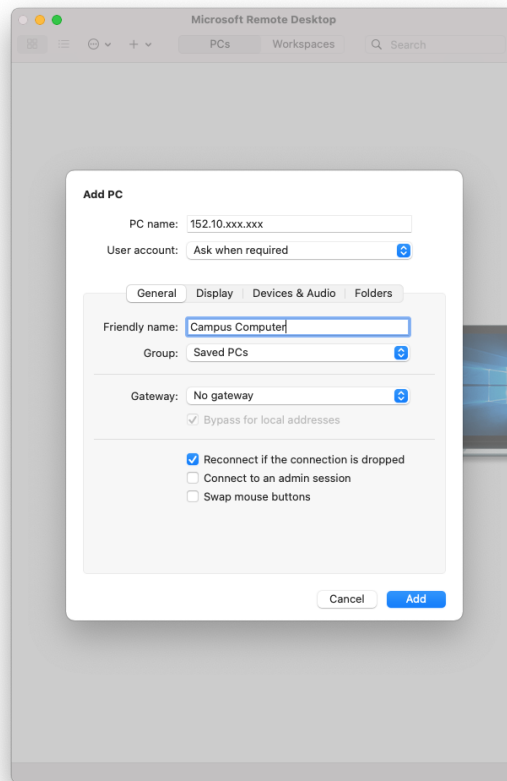- In Self Service, search at the top left for **Microsoft Remote Desktop.**

- Within Self Service, install and open **Microsoft Remote Desktop.** Follow the installation instructions on your screen and allow permissions when prompted:
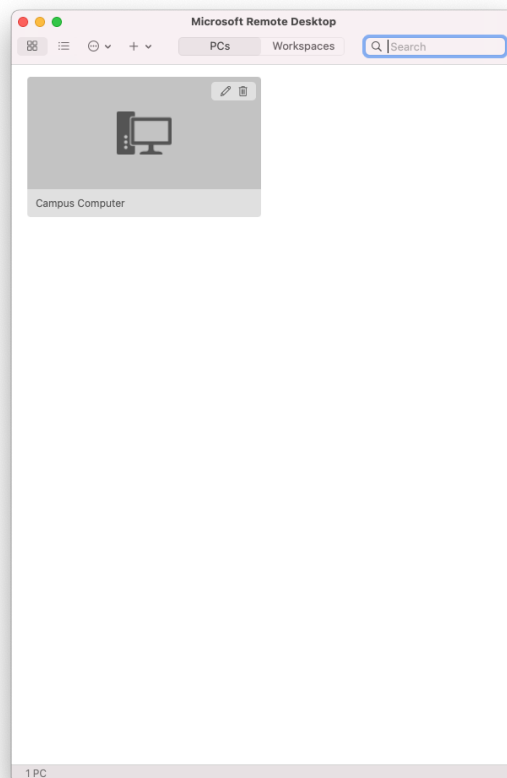
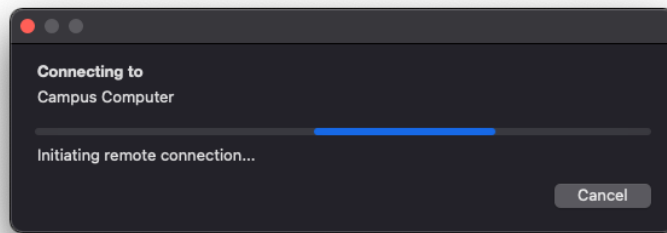○ Click the **+** button and from the drop-down menu click **Add PC.**

○ In the **PC name** field, enter the IP address of the computer you wish to connect to. Give the computer an identifying friendly name.

○ After clicking **Add**, your computer will show in the **PCs** space.

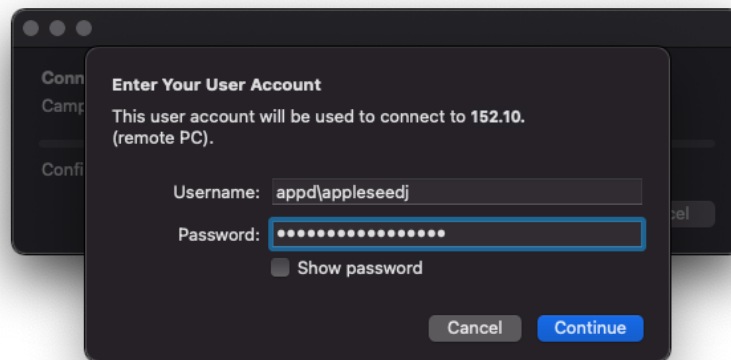○ To initiate a connection, double-click on your PCs name tile.

○ In the **Username** field, type **appd\<your username>** and then type your University password credentials.
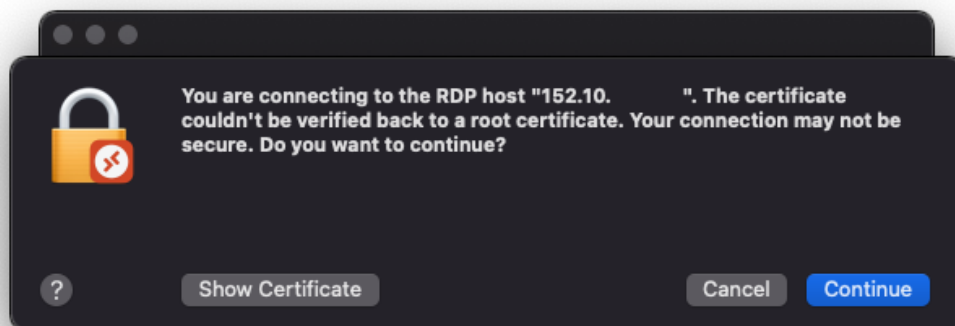
> ⓘ **Note:**
>
> Do not enter @appstate.edu in the **User name** field and do not include brackets.

○ If this is your first connection, you will need to accept a security warning. Make sure to only agree to this if you're connecting to a server you trust. Click **Continue** and the remote connection will complete and launch.

Options

- Remotely Connect to a Campus Computer from macOS into macOS
- Remotely Connect to a Campus Computer from macOS into Windows OS
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