Unable to log into Watermark Faculty Success

Problem

An inability to login may be due to the following reasons:

1. User is a new faculty member who has yet to have an account created. New faculty are added in the weeks prior to the start of the fall and spring semesters. A refresh is done after classes start, and again at drop/add day.
2. Account may have been flagged as inactive and needs to be reactivated.
3. User is not defined within Banner as a faculty member or administrator. Non-faculty users, such as administrative assistants and research-related staff, can be added upon request.

Solution

If you have any questions regarding Watermark Faculty Success, please contact the University Administrator:

Rob Robertson
Watermark Faculty Success Administrator
828-262-8997
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