

# Classes missing in Watermark Faculty Success

## Problem

Course load is not accurately reflected within Scheduled Teaching, as recorded in Watermark Faculty Success. For example, a course taught in the Fall is not listed.

Courses could be missing due to the timing of when they were created within Banner. Course information within Watermark Faculty Success is not updated as it happens. Classes are imported into Watermark Faculty Success at the start of a semester and the end of a semester. **Classes are** created within Banner throughout an academic period, including after drop/add.

## Solution

Please contact the University Administrator Rob Robertson.

Rob Robertson  
Watermark Faculty Success Administrator  
828-262-8997  
[robertsonrw@appstate.edu](mailto:robertsonrw@appstate.edu)

## Related Articles

- [Unable to log into Watermark Faculty Success](#)
- [Set Up a Watermark Faculty Success Profile](#)
- [Log into Watermark Faculty Success](#)

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