Google Groups Articles

Overview

Google Groups is a role and permission-based email communication system. **Groups** administrators can select between four different configurations:

1. Email List (for regular communication with a defined list of users).
2. Web Forum (interactive, online web forums for sharing ideas about common interests or projects).
3. Q&A (a space for experts to respond to users' questions).
4. Collaborative Inbox (a communal inbox with message assignment functions. Perfect for assigning tasks to group members or managing constituents).

As of Summer 2017, **Groups** were leveraged as a replacement product to App State's former **Listserv** system.

Access

To access your **Groups,** navigate to groups.google.com.

> (i) If you are logged into a personal **Google** account in the same browser, you may be redirected to the **Groups** page for that account.
>
> Use this Help Document to add a second account to your browser session.

There is no stand-alone mobile application for **Groups**, however, users can use the Groups mobile version by navigating to groups.google.com on their mobile device.

Help

For general assistance, view Google's **Groups** Support Page.

- Changing Your Membership Settings
- Google Group Types at Appalachian State University
- How to Join the Google Tips Group
- How to Request a Google Group
- Join an App State Google Group
- Manage a Google Group
- Read and Respond to a Google Group
- Stop Receiving Emails from a Google Group

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