


Create a Receipt for Returns



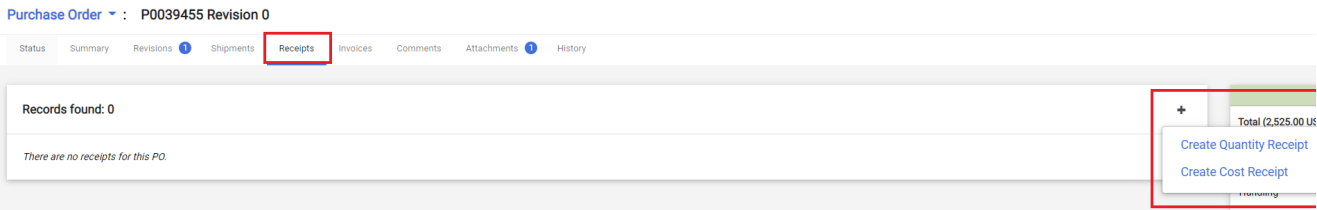
If items are being returned, they must be received first and then returned

See [Create a Receipt for Receiving](#)


Also, if this is an Amazon order, please see the Amazon FAQ's to learn how to return those items.

Step-by-step guide

- 1. On the YoMart Shopping-Home Page select **Orders Search Purchase Orders**
- 2. Enter the **Purchase Order #**
- 3. Add or change any filter fields as needed hit **Enter** or click **Search**
- 4. Click on the **PO Number** to open up the purchase order
- 5. Click on the **Receipts** tab and click the **Plus** Icon to add a receipt
- 6. Select **Create Quantity Receipt**



- 5. Scroll down to the **Receipt Lines** section
- 6. If an item needs to be returned, enter the **Quantity** to be returned and change the Line Status to **Returned**

Quantity	Add to Inventory	Line Status
<div><input type="text" value="1"/><div> Zero quantity is not allowed, please remove the line if you did not receive any items</div></div>		<div>Returned</div>

- 7. Remove all other line items from the receipt by clicking the **Remove Line** button for that line item



- 8. When all line items have either been marked **returned** or the lines has been **removed**, scroll to the bottom of the page and click **Complete**

Related Articles

- [Create a Receipt for Receiving](#)
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