

How to login to Adobe Creative Cloud

In order to access the Adobe Creative Cloud Apps, users must first login with their App State credentials. It's important to use App State's Single Sign-on solution.



Note that students will use this same, single sign-on method, but only on public access lab computers that already have all of the apps installed. The one exception to using the enterprise option would be for a student who has a paid Adobe account using their App State email address. In that case, students would choose the personal ID option. Your on-screen graphics may vary slightly from what is below.

Step-by-step guide

1. Begin by opening the Adobe Creative Cloud App.
 - a. On a Windows computer, open the Adobe Creative Cloud app from your desktop or from the start menu in the lower-left corner of the

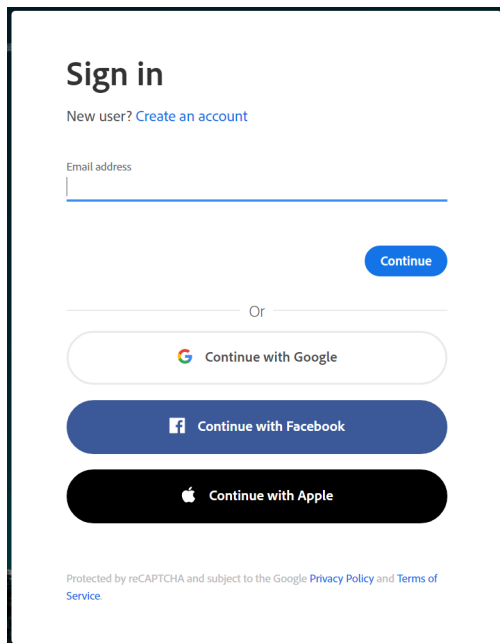


screen.

- b. On a Mac, click on the Adobe Creative Cloud app logo in the upper right corner of the screen or find the app in your Applications folder.



2. Enter your App State email address and then click the blue "Continue" button. Alternatively, selecting the "Continue with Google" option will also work.



The screenshot shows the Adobe Creative Cloud 'Sign in' interface. At the top, it says 'Sign in' with a link for 'New user? Create an account'. Below this is a text input field labeled 'Email address'. To the right of the field is a blue 'Continue' button. Underneath the input field is a horizontal line with the word 'Or' in the center. Below this line are three large, rounded buttons: 'Continue with Google' (with the Google logo), 'Continue with Facebook' (with the Facebook logo), and 'Continue with Apple' (with the Apple logo). At the bottom of the window, there is a small line of text: 'Protected by reCAPTCHA and subject to the Google Privacy Policy and Terms of Service'.

3. You will be redirected to the App State Single Sign-in window. Enter your App State username and password.



Do not bookmark this page.

login or email

password

Sign in

Change or reset your password

Enroll in two-factor authentication

For help, visit IT Support Services or call 828-262-6266 8am-5pm Monday-Friday.

4. You will be redirected to the App State Duo Mobile screen. Select your authentication method.



Do not bookmark this page.



What is this? [What is this? !\[\]\(12a79dbbf604ba7c31ab212ea78f3d62_img.jpg\)](#)

[Add a new device](#)

[My Settings & Devices](#)

[Need help?](#)

Powered by Duo Security

Choose an authentication method

☒ Duo Push RECOMMENDED [Send Me a Push](#)

 Call Me [Call Me](#)

 Passcode [Enter a Passcode](#)

☐ Remember me for 14 days

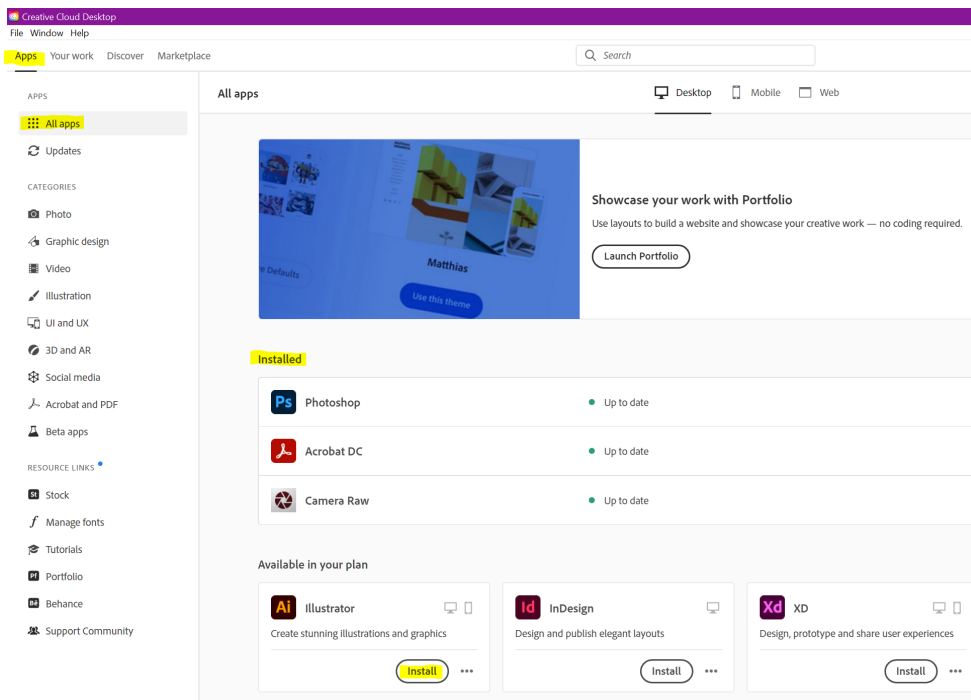
Duo Tips and Tricks

- Push notifications with the Duo app are the fastest way to access your account.
 - [Click here to learn how to download and set up the app.](#)
- Got a new device?
 - [Click here to Reactivate Duo Mobile on a New Phone](#)
- You can change your settings and add new devices by clicking on the Duo menu links on this page.

For help, visit IT Support Services or call 828-262-6266 8am-5pm Monday-Friday.

[More information about Single Sign-On](#)

5. For faculty and staff, once you're logged in, click on the Apps tab. You can install or open any application available in the suite. For students in a computer lab, the Apps tab will be blank with a message about not having rights to install the apps, but they are already installed and can be accessed from the Start menu on a PC or the Applications folder on a Mac.



Related Articles

- [Adobe Creative Cloud Articles](#)
- [Adobe Creative Cloud on a personally-owned computer](#)
- [Creating Fillable PDFs](#)
- [How to Resize an Image](#)
- [Installing the Adobe Creative Cloud Suite](#)

[Search Knowledge Base](#)

[Submit a Service Request](#)

We value your feedback! Click [HERE](#) to suggest updates to an existing article, request a new article, or submit an idea.